

SUPPORT AGREEMENT

1. AGREEMENT NUMBER (Provided by Supplier)	2. SUPERSEDED AGREE NO. (If it replaces another agreement)	3. EFFECTIVE DATE: (MMDDYY)	4. EXPIRATION DATE: Indefinite <input checked="" type="checkbox"/>
N62649-98126-002		5/5/98	

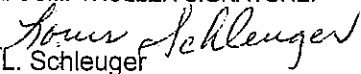
5. SUPPLYING ACTIVITY		6. RECEIVING ACTIVITY	
a. NAME AND ADDRESS Fleet & Industrial Supply Center PSC 473 Box11 FPO AP 96349-1500		a. NAME AND ADDRESS US NAF Atsugi Japan	
TELE / FAX / EMAIL:	SUPPLIER POC:	TELE / FAX / EMAIL:	RECEIVER POC:


b. MAJOR COMMAND NAVSUPSYSCOM	b. MAJOR COMMAND COMPACFLT
----------------------------------	-------------------------------

7. SUPPORT PROVIDED BY SUPPLIER	
a. SUPPORT (Specify what, when, where, and how much)	b. BASIS FOR REIMBURSEMENT c. ESTIMATED REIMBURSEMENT

Total Est Reimbursement	\$159,840
Total Est Non- Reimbursement:	\$0

SUPPORT REQUIREMENTS ATTACHED: ☒

8. SUPPLYING COMPONENT		9. RECEIVING COMPONENT	
a. COMPTROLLER SIGNATURE:  L. Schleuger	b. DATE SIGNED 8 FEB 99	a. COMPTROLLER SIGNATURE:	b. DATE SIGNED

c. APPROVING AUTHORITY		c. APPROVING AUTHORITY	
(1) Typed Name Capt. J.G. Ripperton		(1) Typed Name Capt F. Sweigart	
(2) Organization Commanding Officer FISC, Yokosuka	(3) Telephone Number DSN 243-7077	(2) Organization Commanding Officer US NAF, Atsugi	(3) Telephone Number
(4) Signature 	(5) Date Signed 2/19/99	(4) Signature	(5) Date Signed

10. TERMINATION (Complete only when agreement is terminated prior to scheduled expiration date.)			
a. APPROVING AUTHORITY SIGNATURE	b. DATE SIGNED	a. APPROVING AUTHORITY SIGNATURE	b. DATE SIGNED

11. GENERAL PROVISIONS (Complete blank spaces and add additional general provisions as appropriate: e.g., exceptions to printed provisions, additional parties to this agreement, billing, and reimbursement instructions.)

a. The receiving components will provide the supplying component projections of requested support. (Significant changes in the receiving component's support requirements should be submitted to the supplying component in a manner that will permit timely modification of resource requirements.)

b. It is the responsibility of the supplying component to bring any required or requested change in support to the attention of

NAF, Atsugi

_____ prior to changing or cancelling support.

c. The component providing reimbursable support in this agreement will submit statements of costs to:

Comptroller, NAF, Atsugi

d. All rates expressing the unit of services provided in this agreement are based on current rates which may be subject to change for uncontrollable reasons, such as legislation, DoD directives, and commercial utility rate increases. The receiver will be notified immediately of such rate changes that must be passed through to the support receivers.

e. This agreement may be cancelled at any time by mutual consent of the parties concerned. This agreement may also be cancelled by either party upon giving at least 180 days written notice to the other party.

f. In case of mobilization or other emergency, this agreement will remain in force only within supplier's capabilities.

ADDITIONAL GENERAL PROVISIONS ATTACHED: _____

12. SPECIFIC PROVISIONS (As appropriate: e.g., location and size of occupied facilities, unique supplier and receiver responsibilities, conditions, requirements, quality standards, and criteria for measurement/reimbursement of unique requirements.)

ADDITIONAL SPECIFIC PROVISIONS ATTACHED: _____

X

Specific Provisions Non-Standard

reement_Nbr N62649-98126-002

ADP Automated Data Processing and Automation Services

Includes data processing services and systems analysis. Also, includes design, development, execution, and life cycle maintenance of data processing systems.

Supplier will:

1. EQUIPMENT SUPPORT:

- Negotiate future equipment upgrades with NAF, Atsugi, as required.

2. SYSTEM SUPPORT:

- ✓ - Provide UADPS-2 initial training for Atsugi personnel and assist in training of new personnel.
- ✓ - Include site requirements when scheduling common UADPS training.
- Act as primary agent for resolution of UADPS system problems.
- Receive, evaluate, and track trouble reports from sites and provide feedback regarding problem resolution.
- Provide assistance to site in developing data/management reports for site operations.
- Provide the following standard UADPS reports to NAF, Atsugi:
 - ~~- Site Demand File (SDF) listing ✓~~
 - ~~- DTO Reqn Supply Status listing ✓~~
 - ~~- PEB Item Reconciliation listing ✓~~
 - ~~- GSA Mart Reconciliation listing ✓~~
- ✓ - Outstanding Due listing
- ~~DTO (A21 redistribution) Supply Status Report ✓~~
- ~~Top Sales Report~~
- ✓ ~~NIS item with site level and Demands Report ✓~~
- ~~Issue from Site Code Report ✓~~
- ✓ - Provide guidance and assistance in Information Systems Security (ISS)
- ✓ - Provide NAF, Atsugi with monthly, quarterly, and annual schedule for system/application, report cut-off dates and change notice update schedules.

Receiver will:

1. EQUIPMENT SUPPORT:

- ✓ - Negotiate future equipment upgrades with FISC's site liaison and/or the appropriate work center at FISC to maximize the effectiveness of any upgrade.
- ✓ - Be responsible for maintenance and replacement of common use ADP equipment, including desktop computers, and multi-use printers as well as warehouse storage aids.
- ✓ - Reimburse FISC Yokosuka for 7.4% of mainframe processing costs.

2. SYSTEM SUPPORT:

- ✓ - Provide follow-on training for new employees.
- Identify special or unique listings and management reports to FISC, Yokosuka.
- Identify system problems to FISC, Yokosuka.
- Have on-line access to FISC, Yokosuka data files on the FISC lan for the purpose of creating and producing locally generated reports and listings.
- Be responsible for all ADP security requirements.
- Process requests for computer passwords for Atsugi personnel.
- Comply with all pertinent Information System Security (ISS) directives relative to FISC, Yokosuka information resources.
- Assign a TASO and assistant TASO to convey ISS needs and be the liaison for ISS matters with FISC, Yokosuka.

COMM Communication Services

Includes dedicated communications services and telephone equipment. May also include leasing of communication equipment, lines, and special communications-electronics equipment services.

Supplier will:

1. - Notify NAF, Atsugi of unscheduled application or system downtime.
- Notify site personnel with access to specified application of unscheduled application down time.

Receiver will:

1. - Advise FISC, Yokosuka if scheduled system down time will adversely impact NAF, Atsugi's mission.
- Initiate and fund installation of required telecommunication circuits from Atsugi to Yokosuka.
- Any telecommunication costs for data transmission from Atsugi to Yokosuka will be funded by NAF, Atsugi.

SECURITY Security Services

Includes security inspections, controlling entry and egress, and protecting official and personal resources at DOD owned or operated facilities.

Supplier will:

1. - Provide guidance and assistance in areas of physical security, including the development of security procedures and directives.
- Negotiate any new initiatives for security system upgrades with NAF, Atsugi if required.

Receiver will:

1. - Provide physical security IAW OPNAVINST 5530.1 and NAVSUPINST 5530.1 to safeguard stock positioned at Atsugi.
- Maintain existing physical security posture at NAF, Atsugi.

STORAGE Storage and Warehousing

Includes provision of space and services related to the management of commodities, material, and equipment; includes receipt, storage, issue, and shipment of items from storage.

Supplier will:

1. INVENTORY MANAGEMENT:

- Perform standard inventory management functions such as levels setting, site replenishment, management of stock dues, and excessing of "A" purpose code materials.
- UADPS-2 programs will automatically record the demands of the Atsugi area customers and, using UADPS programming logic, establish appropriate stocking levels.
- Based on the needs of area customers, allowance items may be positioned at NAF, Atsugi predicted upon proper authorization and availability of funds.
- Provide management reports for the site. Format and contents of the management reports shall be mutually agreed upon, but they shall consist of general management information such as POE, net effectiveness, requisition volume, line items stocked, dollar value of sales, and never-out reports.
- Reconcile and manage local stock numbers.

2. CUSTOMER SERVICE:

- Clear processing exceptions for all routine inputs.
- Provide bearer walk-thru service at FISC, Yokosuka 24hrs a day.
- Attend Customer Service Conferences at NAF, Atsugi at least semi-annually.

3. INVENTORY ACCURACY:

- Provide inventory accuracy program direction oversight, including development of the annual inventory plan and inventory schedules.

<u>Category of Support</u>	<u>Basis for Costing</u>	<u>Estimated Non-reimb</u>	<u>Estimated Reimb Cost</u>
Automated Data Processing and Automation Services	Equipment Support		N/A
	UADPS processing		\$132,100.00
	(5.71% of FISC's total mainframe processing cost for FY01)		
Communication Services	Telecommunication line		<u>Included in the UADPS processing cost</u>
		Total	\$132,100.00

Certified by Code 30

Date: 20 Jul 00